# **Tech Abuse & eSafety**

Report Technology Facilitated Abuse: www.esafety.gov.au/report

Technology-facilitated abuse is a type of family violence involving a person using technology to control, harass or harm another person.\*\*



Connected by culture

VICTORIAN ABORIGINAL CHILD CARE AGENCY



Intimidating or harassing calls and/or text messages

Using technology to defame or engage in systems abuse, e.g., filming & threatening to send to child protection

> Threats to share/sharing intimate images without consent

Hidden cameras to film or track you

Harassmen weats What does technology facilitated abuse Cyberstan look like?

Sonation

Logging into accounts without consent (bank, email, social media)

Location tracking used to stalk & monitor movements

Fake profiles used to imitate or harass

- Do not use saved passwords to log into accounts.
- Sign out of accounts after use (social media, email, bank).
- Create new pins, passcodes & passwords on all accounts & devices, e.g., cloud accounts.
- Create a new email address.

## eSafety Tips

- Suspect your phone is being tracked? Leave it at home when possible.
- Use a safe device for safety planning, e.g., friends phone to call, check emails & online banking.
- Delete browser history or use private/incognito mode.
- Update software on devices.
- Do not check in to locations on social media & ask friends not to tag you.
- Change mobile phone number & get a new phone.
- Turn off location & bluetooth.

\*Brown, C., Yap, M., Thomassin, A., Murray, M. and Yu, E., (2021), "Can I just share my story?" Experiences of technology-facilitated abuse among Aboriginal and Torres Strait Islander women in regional and remote Australia. Journal of Global Ind \*\*eSafety Commissioner (n.d) 'Domestic and family violence', Australian Government, accessed 16 August 2022. https://www.esafety.gov.au/key-issues/domestic-family-violence

#### If you or someone you know is in immediate danger, call 000

#### VACCA Family Violence Case Management & Support Services

VACCA Preston - (03) 9287 8800 VACCA Dandenong - (03) 9108 3500 VACCA Frankston - (03) 8796 0700 VACCA Morwell - (03) 5135 6055 VACCA Melton - (03) 8746 2776 VACCA Werribee - (03) 9742 8300 VACCA Oven Murray - (03) 5756 9000

## Djirra

Aboriginal Family Violence Response & Support Service. Legal and non-legal family violence support for Aboriginal people. 03 92 443 333 https://djirra.org.au/

# Yarning SafeNStrong

Crisis line (24 hour). Phone counselling service and social and emotional support. 1800 959 563 https://www.vahs.org.au/yarning-safenstrong/

# 13Yarn

Aboriginal and Torres Strait Islander 24/7 crisis support Call 13 72 96

# QLine (supporting LQBTIQA+ young people)

Phone and online peer support 1800 184 527 or online https://www.qlife.org.au/

# **Rainbow Door**

LGBTIQA+ Helpline. Family violence, AOD support, mental health 1800 729 367 or text 0480 017 246 https://www.rainbowdoor.org.au/

## Elizabeth Morgan House Aboriginal Women's Service

24 hour support line: 03 9403 9400 https://www.emhaws.org.au/

#### Safe Steps

Family Violence Response Centre. 24/7 Phone line, live chat support & safety planning. 1800 015 188 https://www.safesteps.org.au/

# **1800 RESPECT**

National Helpline (24 hour service). Phone and online support, safety planning. 1800 737 7328 or online https://www.1800respect.org.au/

# Sexual Assault Crisis Line (24 hour service)

National helpline. Phone crisis counselling services and immediate crisis response. 1800 806 292 https://www.sacl.com.au/

#### **Men's Referral Service**

Phoneline counselling and referral service. Brief intervention service. 1300 766 491 https://ntv.org.au/

#### **Men's Line**

Men's support Helpline (24 hour). Phone and online counselling. 1300 789 978 https://mensline.org.au/

#### Dardi Munwurro

Brother to Brother 24 hour crisis line -

# Kids Helpline (24 hour service)

1800 551 800 or online https://kidshelpline.com.au/

# Report Technology-facilitated abuse at the e-safety commissioner:

https://www.esafety.gov.au/report

## **The Orange Door**

Family Violence support. Find your closest Orange Door: https://www.orangedoor.vic.gov.au/contact supports Aboriginal men. 1800 435 799 https://www.dardimunwurro.com.au/

# Lifeline

24 hour crisis support 13 11 14 or online